

Siteimprove

Service Order

Order Number: Q010241

Valid Until: 31 Oct 2024

A. Issued to:

Customer Contact Details:

Ministry of Social Affairs - Health and Welfare Information Systems Centre
Inga Ilves
Pärnu maantee 132
11317 Tallinn
Estonia
EE101941259

B. Order Details

Start Date: 01 Nov 2024

Term: 12 months

Invoice Date: 01 Nov 2024

Payment Term: Net 30

Payment Method: Wire Transfer

Currency: EUR

C. Product Details:

Product Description	Limit	Quantity	Billing Period
Recurring Charges			
Academy Plus	Course Users	20	Annual
Premium Support	Each	1	Annual
Data Privacy	DP Pages & Files	10000	Annual
SEO	Pages	10000	Annual
Analytics	Yearly Page Views	7000000	Annual
Accessibility	Pages	10000	Annual
Behavior Map	Behavior Map	250	Annual
PDF-check of documents	PDFs	1000	Annual
Quality Assurance & Policy	Pages	10000	Annual
Total Contract Value: EUR			22,555.82

The Service Order has an Estimated Annual Recurring Value of EUR 22,555.92.

* Estimated Annual Recurring Value is calculated based on the monthly recurring revenue, so decimals differences can occur as the actual price is based on up to 9 decimals.

** Total Contract Value is the contract value for the Term.

The above amounts exclude VAT, GST, or applicable local Sales tax. This will be added to your invoice (only when applicable).

Following the Initial Term, the Services may be renewed upon mutual written agreement by the parties.

D. Limits:

Please Refer to Section C.

E. Terms:

General Terms and Conditions:

Siteimprove

This Service Order and any use of Siteimprove services and software is at all times subject to the terms and conditions of Siteimprove's Master Subscription Agreement available at <https://siteimprove.com/en/legal/master-subscription-agreement/>

F. Signatures:

Signature



Date:

28.10.24

Name:

Margus Aron

Siteimprove

Appendix A – Order Information

1. Purchase Order Information

Is a PO number required for this Service Order?

YES ☐

NO ☐

If YES, please enter the following information:

Must the PO number be renewed for each Subscription term?

YES ☐

NO ☐

Please enter:

PO number

PO Renewal Contact Name

PO Renewal Contact Email

PO Renewal Contact Phone Number

2. Required Invoice References

Reference

3. Renewal Information

Please provide the following information for Subscription Renewal:

Renewal Contact Name

Renewal Contact E-mail

Renewal Contact Phone number



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Appendix B – Company Information

Customer Finance department to complete

1. Bill to information

If your Bill to address is different to the following address, please enter the information in section 1.1.

Bill to Company name	Tervise ja Heaolu Infosüsteemide Keskus
Bill to Street	Pärnu maantee 132
Bill to City	Tallinn
Bill to State	
Bill to Postal code	11317
Bill to Country	Estonia

1.1 Changes to Bill to address

Bill to Company name	_____
Bill to Street	_____
Bill to City	_____
Bill to State	_____
Bill to Postal code	_____
Bill to Country	_____

Is your bill to address information a third party company YES ☐ NO ☐

2. Billing Method

Please enter your preferred Billing Method Email ☐ E-invoicing ☐

If Email, please go to Section 2.1. If E-invoicing please go to Section 2.2.

2.1 Billing Method Email

Bill to email	_____
Additional billing email	_____
Additional billing email	_____

2.2 Billing Method E-invoicing

E-invoice Portal

Please enter the following information

E-invoicing Platform name	_____
Required access information	_____

3. PO number Required

Is a PO number required on Siteimprove invoices YES ☐ NO ☐



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4. Account Payable information

Accounts Payable Email

Accounts Payable Phone number

5. Sold to information

Below is the address where the Siteimprove Software as a Service/Product will be used. If you have any changes, please contact your internal purchaser to ensure changes are made before signature.

Sold to Company name

Ministry of Social Affairs - Health and Welfare Information Systems Centre

Sold to Street

Pärnu maantee 132

Sold to City

Tallinn

Sold to State

Sold to Postal code

11317

Sold to Country

Estonia

5.1 Company TAX/VAT number

For assistance or if any set-up documentation is required for Siteimprove to complete before an invoice can be processed, please contact ar@siteimprove.dk.

